

Vision Direct Video

How to order contact lenses online

Intro:

It's easy to order your contact lenses online from Vision Direct. Simply select your lenses and enter your prescription details, then check out in just a few clicks.

Annotation on screen:

<Finding your lenses>

Vision Direct stocks all the major contact lens brands, so finding your lenses can often be as simple as taking a quick look at our website. If you're still not sure you've found the right ones, our customer service team are available over the phone and online every day until midnight.

<Icons for email, chat and social media appear.>

Annotation on screen:

<Entering your prescription details>

Using the details provided on your prescription card, or the side of your contact lens box if you have one to hand, enter the base curve, power and diameter of your lenses. It's worth keeping in mind that you may have a different prescription for each eye, so make sure you've entered both sets of details.

Annotation on screen:

<Own brand lenses>

If you've always purchased your contact lenses from a high-street store, you may be used to using an own brand lens you can't find anywhere else.

These are often simply repackaged versions of popular contact lenses from a number of well-known brands. Check out our guide to find out which lenses you're wearing, or simply get in touch with our customer service team for more info.

Annotation on screen:

<Automatic reminders>

Once you've made your first purchase, it's worth giving our automatic reminder service a try. We'll give you a text when you're running low on lenses and even offer you a quick and easy way to place your order again.